



Internal Complaint Committee

The Internal complaint committee meeting was held on 18th November 2021 at 12:00 pm in the Registrar Sir's cabin. The meeting was chaired by The Registrar.

The Registrar welcomed the members present and mentioned that one complaint is received from the Library.

He continued to read the complaint and open time for discussion.

Nature of Grievance – Proper seating arrangements for all the faculty members.

Resolution: After discussion, it was concluded that 2 more table and chair is required for the staff room for the faculty. Hence, necessary sanctions shall be made. The registrar, further mentioned that any new faculty member, shall be assigned space near the It lab.

The following members were present:

Sno.	Names	Designation	Sign
1	Prof Gurudev singh	Registrar	
2	Mr. Shrikant Singh	Recording Secretary	
3	Mrs. Archana Khantawal	Member	
4	Ms Parul Bhardwaj	Member	
5.	Mr. Tarun Arya	Member	



UIHMT

Uttaranchal Institute of Hospitality Management & Tourism



Affiliated to Shri Dev Suman Uttarakhand Govt. University &
UOU, approved by UGC Ministry of HRD, Govt. of India



Internal Complaint Committee

The Internal complaint committee meeting was held on 12th February 2022 at 1:45 pm in the Registrar Sir's cabin. The meeting was chaired by The Registrar.

The Registrar welcomed the members present and mentioned that one complaint is received from the Library.

He continued to read the complaint and open time for discussion.

Nature of Grievance – Unhygienic toilet

Resolution: It was discussed to inform the cleaners regarding the untidiness of the toilets and that it should be cleaned and sprayed with antibacterial sprays every 2 hours. Necessary sanctions shall be made for the availability of sanitary supplies. The following members were present:

Sno.	Names	Designation	Sign
1	Prof Gurudev singh	Registrar	
2	Mr. Shrikant Singh	Recording Secretary	
3	Mrs. Archana Khantawal	Member	
4	Ms Parul Bhardwaj	Member	
5.	Mr. Tarun Arya	Member	



UIHMT

Uttaranchal Institute of Hospitality Management & Tourism



Affiliated to Shri Dev Suman Uttarakhand Govt. University &
UOU, approved by UGC Ministry of HRD, Govt. of India



Internal Complaint Committee

The Internal complaint committee meeting was held on 04th May 2022 at 11:30^{pm} in the Registrar Sir's cabin. The meeting was chaired by The Registrar.

The Registrar welcomed the members present and mentioned that one complaint is received from the Library.

He continued to read the complaint and open time for discussion.

Nature of Grievance – Quality of Food should be maintained in order to keep students interest, free meals for faculty members.

Resolution: After discussion with the committee, the registrar said it would be presented before the management for the necessary sanctions. The following members were present:

Sno.	Names	Designation	Sign
1	Prof Gurudev singh	Registrar	
2	Mr. Shrikant Singh	Recording Secretary	
3	Mrs. Archana Khantawal	Member	
4	Ms Parul Bhardwaj	Member	
5.	Mr. Tarun Arya	Member	





Internal Complaint Committee

The Internal complaint committee meeting was held on 20th August 2022 at 11:00am in the Registrar Sir's cabin. The meeting was chaired by The Registrar.

The Registrar welcomed the members present and mentioned that one complaint is received from the Library.

He continued to read the complaint and open time for discussion.

Nature of Grievance – Quality of Tea served to staff, should be maintained.

Resolution: It was proposed that the quality tea served to the staff should be maintained and served with proper tea cups and saucer. It was further noted that tea should be served twice a day, as teachers have classes all day long. After discussing the issue, the meeting is concluded on a happy note with the vote of thanks by the Registrar. The following members were present:

Sno.	Names	Designation	Sign
1	Prof Gurudev singh	Registrar	
2	Mr. Shrikant Singh	Recording Secretary	
3	Mrs. Archana Khantawal	Member	
4	Ms Parul Bhardwaj	Member	
5.	Mr. Tarun Arya	Member	





Internal Complaint Committee

The Internal complaint committee meeting was held on 20th November 2022 at 10:30 am in the Registrar Sir's cabin. The meeting was chaired by The Registrar.

The Registrar welcomed the members present and mentioned that one complaint is received from the Library.

He continued to read the complaint and open time for discussion.

Nature of Grievance – Cleanliness and maintenance of the restaurant area.

Resolution: It was proposed that as the restaurant area is under the F&B department, they shall be responsible for the proper maintenance and cleanliness of the area. They are required to remove the table cloth from all the tables before lunch and to put them back again post lunch. After discussing the issue, the meeting is concluded with the vote of thanks by the Registrar.

The following members were present:

Sno.	Names	Designation	Sign
1	Prof Gurudev singh	Registrar	
2	Mr. Shrikant Singh	Recording Secretary	
3	Mrs. Archana Khantawal	Member	
4	Ms Parul Bhardwaj	Member	
5.	Mr. Tarun Arya	Member	

